



## Code of conduct

Global Homing connects people who love their holiday home. Therefore, trust, responsibility and safety are important prerequisites for a harmonious cooperation between our club members.

## Trust and fairness

The club members...

- treat each other fairly and honestly.
- treat the information they are provided with as confidential.
- do not post any descriptions and photos that are out of date and which could possibly create a wrong impression of themselves or their holiday home.
- fairly assign their holiday home to a property category.
- inform the host if they are not among the travellers and
- as a guest, do not allow anyone other than the persons named to stay as overnight guests in the holiday home.

## Responsibility and reliability

Club members in their role as guest...

- look after the host's holiday home as though it were their own.
- know that a confirmed booking is binding and accept that cancellation is only possible at the host's discretion.
- assume responsibility for the conduct of their fellow travellers.
- behave responsibly towards their neighbours and the surroundings.
- observe the arrangements agreed with the host.
- leave the holiday home neat and tidy.
- use energy and water economically.

Club members in their role as host...

- make sure that the holiday home is tidy and clean upon arrival of their guests.
- are responsible for having respective information for dealing with their holiday home available.

## Security and confidentiality

The club members...

- use the club members' contact data only for personal enquiries concerning the portal.
- are financially responsible for damage that they or their fellow travellers cause..
- provide the address of their holiday home only to their guests and decide voluntarily how detailed they want to show the location on the map.